Moose Mountain Ski & Board Area 2026 – 2027 season

Outdoor Services Team Member

Seasonal November through March | Team size: 2 to 3 employees | Must be 18 or older

Fridays through Sundays, holiday Mondays & Thursdays over school breaks see calendar

8:30 am to ~4 pm (end of Feb through March 9:30 am ~5 pm) or as notified | 20-24 hours per week

Join our outdoor team sharing responsibility for rope tow operation, ticket checking/bus loading, parking lot and outdoor maintenance. Staff work in all areas through planned assignments and relief based on training, guest demand, weather and staffing.

Rope tow operation

- Set up the rope tow and complete the approximately ten-minute check before customer use with one co-worker assisting.
- Operate and attend to the rope tow according to resort procedures. Help guests follow instructions and promptly report operating concerns. [Bear Cub rope tow has a heated building with easy access outside.]
- Perform assigned maintenance only within training and authorization. Report other repairs and equipment issues to the designated supervisor.
- Complete assigned shutdown tasks or a clear handoff to another designated employee.

Ticket checking

- Check for valid tickets and season passes before guests enter the designated bus corral and help maintain an orderly queue.
- Coordinate with bus drivers using the assigned ticket checking and bus loading process.
- Communicate congestion, access problems and guest concerns.
- Direct guest incidents to supervisor, ski patrol, owners or others as appropriate.

Maintenance / Parking

- Shovel and maintain public areas, including decks, stairs, fire exit route, walkways, ticket shack,

  bus loading area, rope tow area and outhouse access.
- Inspect and repair fences as assigned, replace signs, manage snow around the rope tow (loading/unload areas).
- Help prepare parking areas and direct arriving vehicles when assigned, especially during the initial arrival rush. Report to supervisor when the parking lot is full.
- Keep outdoor guest areas orderly, accessible and free of litter. Report hazards, unfinished repairs and care for assigned tools and supplies.

Shared team expectations

- Be prepared to work in all areas as trained and authorized. Follow the daily assignment plan and coordinate handoffs so that required stations remain staffed.
- Coordinate breaks, warm-ups and other relief with the supervisor.
- With two employees, schedule maintenance and parking work around required station coverage or request additional staff or ski patrol. Do not leave the operating station unattended to complete another task.
- Arrive on time, report absences promptly, communicate respectfully and cooperate with lodge staff, bus drivers, ski patrol, management and other Moose Mountain employees.

Skills and working conditions

Reliable attendance, clear guest communication, teamwork and readiness for physical outdoor work in winter conditions. Complete required training before operating, testing or maintaining equipment.

Hours may change with daylight and holiday operations. Management will confirm schedules, relief coverage and any closing work that extends beyond the typical workday.

We prefer employees who can work all three regularly scheduled days, plus additional days on our calendar.

****However, applicants who can commit for the season to just 1 or 2 days are encouraged to apply! ****